

Issue with login since last patch

Posted by GC86 - 2012/08/12 19:07

I am having an issue on first run login and regular login. When it attempts to connect it just ends EVE client process. The problem started after the last series of patches.

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/12 19:23

GC86 wrote:

I am having an issue on first run login and regular login. When it attempts to connect it just ends EVE client process. The problem started after the last series of patches.

Switch off TeamViewer/Punto Switcher/Input Director if any of these programs present. Check that connect button is visible.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/14 07:58

Its weird how it does it. When it attempts to login, it enters the information than it clicks connects and shuts down the client after it starts connecting. I am going to try reinstalling. I turned off teamviewer and it didnt help.

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/14 08:02

GC86 wrote:

Its weird how it does it. When it attempts to login, it enters the information than it clicks connects and shuts down the client after it starts connecting. I am going to try reinstalling. I turned off teamviewer and it didnt help. One user told me that this problem can be fixed, but you need to start bot under admin rights/account. Check this before anything else.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/14 08:21

I have Evedpilot set to always run as admin(ill double check to make sure the client is as well). I am

patching EVE right now again. I am going to attempt a first run again. If this doesnt work do you think I should uninstall Teamviewer? I turned it off.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/14 08:23

My other computer does it as well and I had teamviewer turned off on it before the problems started. Its installed there but not running.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/14 09:07

I am going to try reinstalling EVE. It still doing the same thing.

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/14 15:02

You should not only start eve pilot as admin, you should be under admin's account to start eve.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/14 16:56

I am on the admin account. On both of my computers. It worked before, I ran it for a while. I did not have a problem till the after the last series of patches. A friend of mine said he started having the same problem till he reinstalled. I am about to give it a shot.

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/14 17:09

GC86 wrote:

I am on the admin account. On both of my computers. It worked before, I ran it for a while. I did not have a problem till the after the last series of patches. A friend of mine said he started having the same problem till he reinstalled. I am about to give it a shot. Then redownload eve from the website and clean

all traces of eve before installation. Easiest way is to find all "CCP" folders and remove them. I will look if I can implement starting eve through eve launcher.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/15 20:54

I have several different eve installs. Do I have to remove the alternate ones in other folders? I tried just uninstalling and reinstalling and it did not work. Basically either in first run or continue on my other pc. It will get to where it logins into the account and just close eve and restart it and attempt to login again and basically just keeps repeating that.

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/16 08:39

GC86 wrote:

I have several different eve installs. Do I have to remove the alternate ones in other folders? I tried just uninstalling and reinstalling and it did not work. Basically either in first run or continue on my other pc. It will get to where it logins into the account and just close eve and restart it and attempt to login again and basically just keeps repeating that. The only fix I see is to use eve launcher to start eve. I will add this option in the next version.

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/18 02:08

Ok, please check this version and report if new eve start implemented via using CCP's eve launcher fixed the problem.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/19 09:45

Alright I will try it tonight. Using what daylight I have left to work on my bike. :) I really appreciate all the support.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/25 10:25

So fare no luck. I whiped out all traces of EVEPilot, Eve, Teamviewer on my main pc. I just reinstalled everything and am running first run right now as I am typing this. If it works then ill try to the same steps, step by step on other pc to see which one was the issue.

EDIT I used the install you linked before removing everything and the problem consisted. The problem occurs at after it attempts to connect to the server. Basically when it goes to connecting to server it drops the client with no error and starts another and just loops.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/25 10:35

I got it to connect in the first run. I think the problem might of been in the EVE Pilot local files. Ill whipe those first on my alt pc tonight to see if the problem is in there.

EDIT- First run successful. :)

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/25 20:04

GC86 wrote:

EDIT I used the install you linked before removing everything and the problem consisted. The problem occurs at after it attempts to connect to the server. Basically when it goes to connecting to server it drops the client with no error and starts another and just loops Somebody told me that eve makes the same if started manually from bin folder, and there was no problems if eve started manually using launcher. Lol, at least launcher may be used to autopatch eve. I think need to start LogServer and find what is the error with eve @ settings.

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/25 23:27

Where can I find the logs? Do you need me to send it to you?

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/26 00:02

GC86 wrote:

Where can I find the logs? Do you need me to send it to you? I don't need eve pilot's log because it will show that eve online was crashed on start and that is all. But you may start logserver.exe from the eve directory before you start bot, create new workspace and start bot. Log server may show what is wrong with eve.

<http://www.macrolab-online.com/images/fbfiles/images/logserver.png>

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Re: Issue with login since last patch

Posted by GC86 - 2012/08/29 16:33

UPDATE

Using the client you gave me and deleting the eve pilot app data folder fixed the issue on my other pc. The only problem I have had is that I have to start the launcher with admin privileges, which stops it from automatically restarting after disconnects or server downtime.

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Re: Issue with login since last patch

Posted by Slav2 - 2012/08/29 17:11

GC86 wrote:

UPDATE

Using the client you gave me and deleting the eve pilot app data folder fixed the issue on my other pc. The only problem I have had is that I have to start the launcher with admin privileges, which stops it from automatically restarting after disconnects or server downtime. Do you use Windows 7? Disable UAC and add eve pilot.exe and eve.exe to exclusion list in your antivirus software. Admin's privileges usually require if something add restrictions to the program. Also it is better to relocate eve pilot data folder to be out of system folder (e.g. C:\Data). You need to create this empty folder and switch path to it in menu->tools using [